

NOTICE OF DISPUTE

Resident Home, LLC is determined to resolve disputes fairly and efficiently. To that end, before you can initiate a legal proceeding against Resident Home, LLC, or any of its respective affiliate companies, or brands, including but not limited to Nectar Sleep, Dreamcloud, Awara, or Siena (collectively, “Resident”), you must first send all of the information requested below to the following address:

Resident Home, LLC
Attn: Legal Department – Customer Dispute
1670 East 8th Avenue
Tampa, Florida 33605

Keep a copy for your records.

A Resident representative will respond within sixty (60) days of receiving this form. Either Resident or you may request a telephonic or video conference to discuss the matter. If you would like to do so, please specify that in your claim description below.

Please note that you may not initiate a legal proceeding against Resident until at least sixty (60) days after you serve your Notice of Dispute (see our Dispute Resolution Process available at <https://www.residenthome.com/dispute-resolution-process/> for additional details on timing).

* * * *

Your Name: _____ **Your primary phone number:** _____

Your Address: _____ **Your secondary phone number:** _____

_____ **Your email:** _____

Date of Your Transaction: _____

Products You Purchased: _____

Transaction Amount: _____

Was your transaction with [] online store or [] a brick-and-mortar store? (check box)

If brick-and-mortar store, provide the store’s address: _____

Please describe in detail what you claim Resident did wrong and attach any documents you would like Resident to consider:

Please describe in detail what relief you are seeking from Resident:

Provide name and contact information of your attorney (if any): _____
